



Wolters Kluwer

2015 TaxWise Online Stress Test

December 3, 2015

Stress Test Overview

- December 3, 2015
- During this test users will be able to Start a New return, Open Existing returns, Create PDFs and Move Returns.
- The 2015 Tax Forms have not been delivered so the calculations will not be accurate. Returns do not have to be completed.
- The purpose of this test is to create as much volume as possible in a short amount of time
- Once the Stress Test is completed all return data will be removed from your Client ID.

Login and Support Phone Number

- The url for TaxWise Online is
 - <https://twonline.taxwise.com/>
- You must be able to login in to TaxWise Online 2015
 - CCH SFS must have received your software order from the IRS prior to December 1st
- The **ADMIN** user must have logged in and agreed to the license agreement prior to noon on December 2nd
- **DO NOT** call TaxWise customer support regarding the Stress Test

Stress Test Tasks

- Users will create as many tax returns as possible
- Users Print (batch or single) as many tax returns as possible
 - NEW FOR 2015:All users must have the ***Print Returns*** role assigned to allow printing of tax returns.
 - You will not be able to print to paper. Just create the PDF
- CCH SFS will Simulate database failure
- CCH SFS will Analyze TaxWise Online performance

Stress Test Schedule

- 11:00 – 11:45 - Create as many returns as possible.
 - They do not have to be completed returns
- 11:45 – 12:00 - Print as many returns as possible by opening one return at a time
 - creating the pdf suffices for this
 - Returns will not actually print
- 12:00 – 12:45 - Create returns
- 12:45 – 1:00 - Print multiple returns from the Print Returns feature
- 1:00 – 1:45 – Create returns
- 1:45 – 2:00 - Move returns either one at a time or in batches to another user
 - if your user has a role that allows this feature. If it does not, you can continue to prepare returns.
- 2:00 - 3:00 -- Create and print as many returns as you can

- At some point during this test we will test our failover process

Stress Test Support

- The phone line will be open at 10:00am ET for questions. The line will remain in question\answer mode during the stress test. Follow the prompts to ask your questions. Everyone on the line will be able to hear all questions and responses
- **Call in number:** 1-888-331-8226
- **Access Code:** 9671789